

POLICE DEPARTMENT

CITY OF MOUNTAIN VIEW, CALIFORNIA



The mission of the
MOUNTAIN VIEW POLICE DEPARTMENT
is to **lead the community-wide effort**
to **constantly reduce crime**
and **ensure a sense of safety**
in Mountain View
by providing **quality services** that
SET THE STANDARD FOR POLICE PROFESSIONALISM.



MOUNTAIN VIEW POLICE DEPARTMENT

2013 ANNUAL REPORT

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MESSAGE FROM THE CHIEF



I am proud to serve as the City of Mountain View's Police Chief and it is with great pride that I present to you Mountain View Police Department's 2013 Annual Report.

As every member of our Department continues to strive to 'Set the Standard for Police Professionalism,' I'm pleased to present this summary that showcases our continued efforts to constantly reduce crime, take cases to an appropriate conclusion, and use our resources in a fiscally responsible manner.

Within this report you will find a broad overview of each division that makes up the Police Department, a statistical digest, as well as information about other public safety topics affecting our community.

The efforts to keep the crime rate at historic lows remains challenging with the State of California's criminal justice realignment. We launched innovative, proactive social media strategies that communicated the "See Something, Say Something" crime prevention campaign, resulting in leads that helped solve several crimes. Traffic officers increased education and enforcement efforts to reduce fatal and injury collisions. Detectives joined with the members of the Federal Bureau of Investigation to obtain a guilty verdict in Alex Fernandez's cold case murder from 2004. Our professional staff consolidated administrative services with the Fire Department, improving workflow efficiencies with a savings to tax payers. These examples are but a few of the thousands of cases, calls, and programs that the men and women of your police department handled throughout the year.

Our mission for leading our community-wide effort to reduce crime and ensuring a sense of safety has, yet again, provided results that have made a difference for Mountain View. I am extremely proud of the men and women of this Department and their constant dedication serving you, the people who live, work and visit this thriving community.

Thank you for partnering with us to keep Mountain View safe and I hope you find the information contained in this report informative.

Scott S. G. Vermeer
Police Chief

CITY GOVERNANCE

The City of Mountain View was incorporated on November 7, 1902 and became a charter city on January 15, 1952. The City operates under a council-manager form of government.



City Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

Organizational Values

- Provide exceptional service
 - Act with integrity
- Treat others with respect



2013 CITY COUNCIL:

Chris Clark, Mayor

John McAlister, Vice Mayor

Margaret Abe-Koga

Ronit Bryant

John Inks

Jac Siegel

R. Michael Kasperzak, Jr.



City Manager:

Daniel H. Rich

COMMUNITY PROFILE

Mountain View is a modern, high-tech city located in the metropolitan San Francisco Bay Area, and is home to major technology companies such as Google, Intuit, Microsoft, Symantec and LinkedIn, to name a few; as well as major life science companies such as Alexza Pharmaceuticals, Omnicell and Siemens, to name a few more.

The largest park in the City is Shoreline Park which houses the location of the Shoreline Amphitheatre, a 22,000 seat venue for festivals, headline concerts, comedy shows and other gatherings.



Downtown Mountain View is the “heartbeat” of the City. This vibrant and active center offers restaurants, shops, theater, sidewalk cafes, clubs, and the civic center. Downtown Mountain View is known for its activities – festivals, parades, cultural events, free concerts, a variety of unique celebrations throughout the year and the weekly farmers’ market held Sundays, from 9-1pm.

The Mountain View Farmers’ Market was awarded #1 Favorite Farmers’ Market in the Bay Area by the American Farmland Trust’s America’s Favorite Farmers’ Market Contest, #2 Favorite Farmers’ Market in the State of California, and #5 Favorite Large Farmers’ Market in America!

The City's extensive park system not only provides an outstanding array of neighborhood parks, but also includes an innovative regional park. Shoreline-at-Mountain View Park, built along San Francisco Bay, features an 18-hole golf course, a sailing lake and a wild life interpretive trail. Stevens Creek Trail offers 5.14 miles of paved all-weather pathway for pedestrians and cyclists.



The Mountain View Police Department provides police services to this diverse array of businesses, residents, and visitors in a dynamic community.

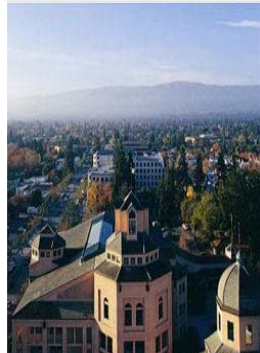
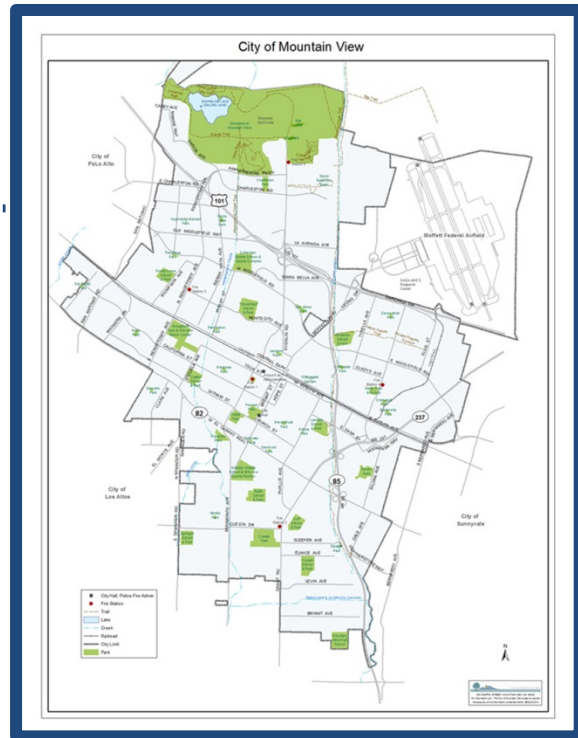
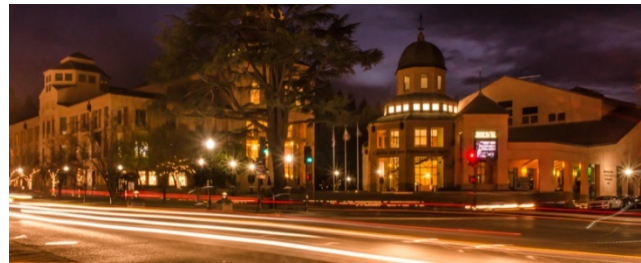
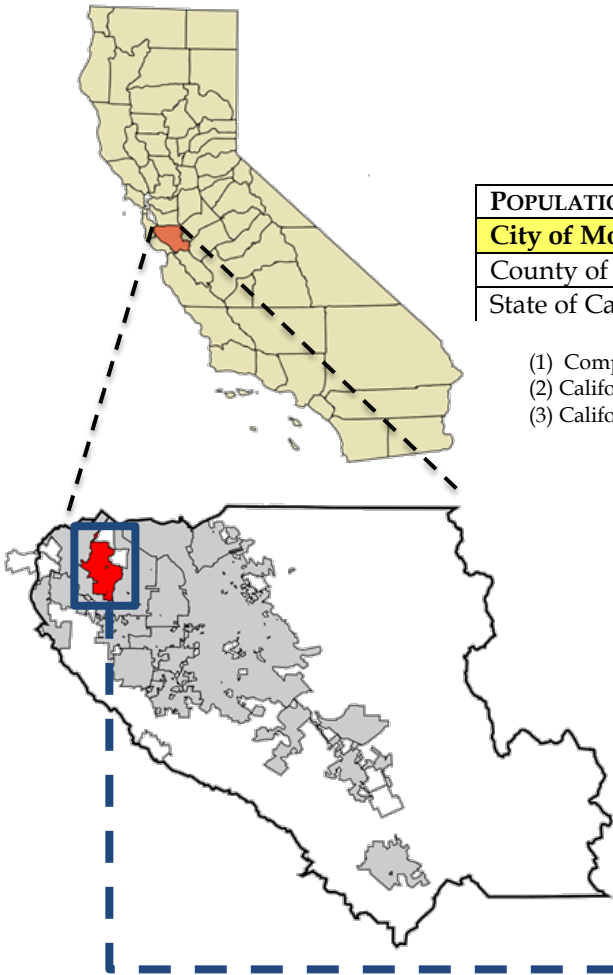
JURISDICTION OVERVIEW

CITY OF MOUNTAIN VIEW

Square Miles: 12
 Police Beats: 4
 Miles of Public Streets⁽¹⁾: 140.2
 Housing Units⁽²⁾: 34,136
 # Jobs – Top 10 Employers⁽¹⁾: 26,797

POPULATION ⁽³⁾	2013	2012	2011
City of Mountain View	76,260	75,275	74,618
County of Santa Clara	1,813,696	1,816,486	1,794,133
State of California	37,966,471	37,678,563	37,517,946

- (1) Comprehensive Annual Financial Report, City of Mountain View
 (2) California Department of Finance E-5 Housing Estimate 2013
 (3) California Department of Finance E-1 Population Estimate 2013



FOCUSING GOAL AND OPERATING PRINCIPLES

“Setting the Standard for Police Professionalism.”

TOTAL COMMITMENT TO CONSTANTLY REDUCING CRIME:

The mission of every member of the Department is to be relentless in their commitment to constantly reduce crime. This includes sworn officers who are on the front-line, to non-sworn personnel who provide critical support or information to the officers who are enforcing the law. Each member should be cognizant of the community’s principled expectation for its police to be effective in reducing crime and criminal victimization.

TAKING ALL CASES TO AN APPROPRIATE CONCLUSION:

Department personnel are relied on to deliver high-quality customer service. It is expected that each call be approached with this mindset and handled in a manner consistent with the City’s values (provide exceptional service, act with integrity, and treat others with respect). Each case should be investigated and documented in an effective and efficient manner with the goal of holding criminal offenders to account. This is important both to achieve a certain kind of justice expected in our society, and to help reduce crime.

MAKING ALL CONTACTS RESPECTFUL AND EFFECTIVE:

Whether a victim, witness, suspect, or other person calls the Police Department, is stopped by an officer, or comes to the front counter, it is expected that each contact is respectful and effective. The Police Department will not be able to please each and every person it serves, but it can ensure everyone is treated fairly, impartially, and with respect. Authority and force should only be used when reasonably justified.

ENSURING A SENSE OF SAFETY ON OUR ROADWAYS AND IN OUR COMMUNITY:

Managing disorder in public places can reduce fear and victimization, and enrich the quality of our individual and collective lives. The Police Department endeavors to ensure that everyone using public thoroughfares and places have a sense of security, while also respecting and defending the Constitutional rights of each individual.

USING OUR RESOURCES RESPONSIBLY:

The Police Department serves the entire public spectrum and is entrusted with properly deploying human and capital resources in a financially responsible manner. Each Department member is expected to be cognizant that both time and materials are publicly

funded, and that these resources must be used efficiently and effectively.

OPERATING WITH POLICIES AND PROCEDURES THAT REFLECT THE PROFESSIONS “BEST PRACTICES:”

Policing is a complex and ever changing profession. The actions and conduct of those entrusted with the authority to police a community must operate in a manner that instills the trust and confidence of the people they serve. The Department seeks to always operate in a manner that reflects “best practices” and each Department member is expected to model those practices.

CONTINUOUSLY DEVELOPING AND IMPROVING THE SKILLS AND ABILITIES OF ALL DEPARTMENT MEMBERS:

Each member of the Police Department is expected to constantly strive to focus on the future, both from the perspective of improving the organization, as well as individual professional development and personal growth. This is accomplished by providing opportunities for Department members to receive training and experiences that improve the overall quality of the human resources that are essential for fulfilling the Department’s mission.

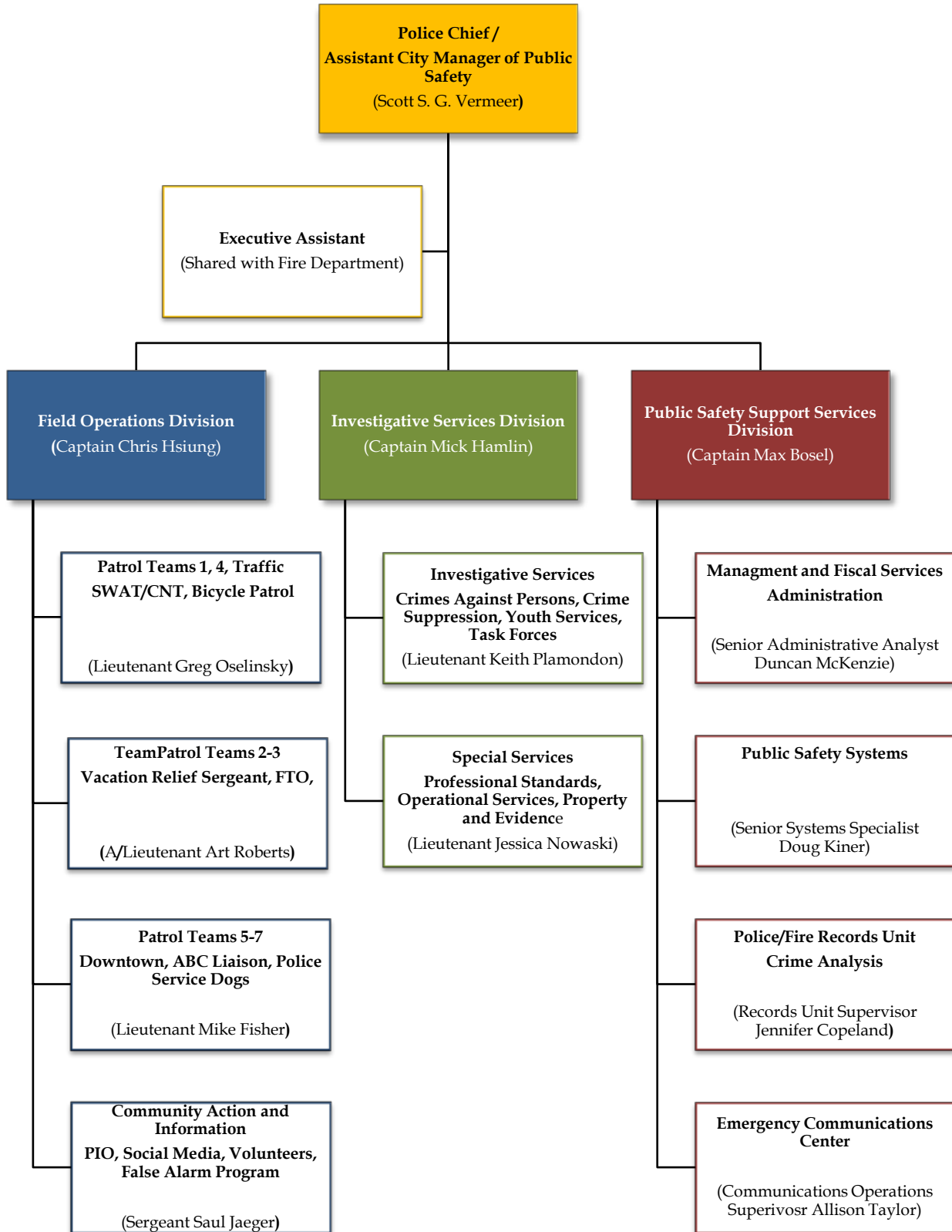
HAVING PRIDE AND RECOGNIZING THE ACCOMPLISHMENTS THROUGHOUT THE DEPARTMENT:

Policing rightfully receives scrutiny with a critical eye. The Department embraces criticism, but is also proud in the fact that the services its members provide have an overall positive effect on the individual and collective good. The Department endeavors to ensure all of its members are recognized for the important and effective work they accomplish.

HOLDING OURSELVES ACCOUNTABLE TO BE EFFECTIVE, TO MAINTAIN THE HIGHEST INTEGRITY, AND TO MAKE A DIFFERENCE IN PEOPLE’S LIVES:

Having the community’s trust and confidence is paramount to accomplishing the Department’s mission. Every member is expected to be accountable, to be effective, to model the values of integrity and ethical conduct, and to be a positive influence in people’s everyday lives.

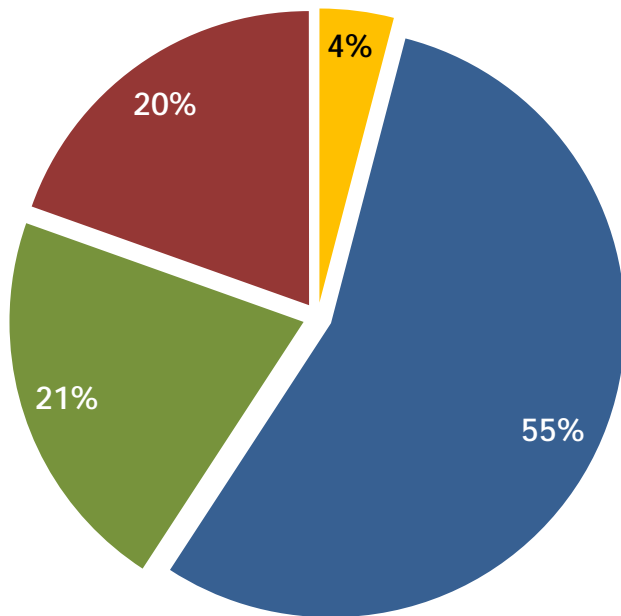
ORGANIZATIONAL CHART AS OF DECEMBER 31, 2013



BUDGET SUMMARY

The Police Department finished the 2012-13 Fiscal Year under budget. This included a reorganization that merged the Fire Department's administrative and support services with a newly created Public Safety Support Services Division in the Police Department. The consolidation saved \$100,000 in personnel costs and created service efficiencies that will carry over into 2013-14.

POLICE DIVISIONS	2012-13 ADOPTED	2013-14 ADOPTED
■ Police Administration	1,154,377	1,284,806
■ Field Operations	16,258,768	17,371,439
■ Investigative Services	6,953,684	6,693,258
■ Public Safety Support Services	6,100,291	6,163,353
	<u>30,467,120</u>	<u>31,512,856</u>
EXPENDITURESUMMARY		
Salaries, Wages and Benefits	27,110,231	28,165,344
Supplies and Other Services	2,453,589	2,478,712
Capital Outlay	210,300	155,000
Interfund Expenditures	693,000	713,800
TOTALEXPENDITURES	<u>30,467,120</u>	<u>31,512,856</u>



Budget Facts

- Personnel costs account for 89% of the budget.
- The Police Department's budget has an annualized cost of \$413 per resident, or \$1.13 per resident per day.
- The Police Department's budget represents 32% of General Fund appropriations and 14.5% of the total budget for the City.

POSITION SUMMARY

POSITIONS	2012-13 ADOPTED	2013-14 ADOPTED
Police Chief/ Asst. City Mgr. of Public Safety	1	1
Police Captain	3	*2 3
Police Support Services Manager	0	*2 0
Police Lieutenant	5	5
Police Sergeant	17	17
Police Officer	67	67
Police Officer (Overhire)	3	3
Community Relations Officer	1	*3 0 *6
Pub. Safety Social Media/Comm. Coord.	0	1 *6
Office of Emergency Services Coordinator	0	*4 0
Public Education Specialist	0	*4 0
Senior Systems Specialist	1	1
Crime Analyst	1	1
Systems Specialist	1	1
Communications Operations Supervisor	1	1
Lead Public Safety Dispatcher	3.50	3.50
Public Safety Dispatcher	11	11
Police Records Supervisor	1	1
Lead Police Records Specialist	2	2
Police Records Specialist	8	*5 8
Community Services Officer	7	*5 7
Property & Evidence Specialist	1	1
Police Assistant III	1	1
Senior Administrative Analyst	1	1
Program Assistant	0.50	*3 0.50
Executive Assistant	0.50	0.50
Secretary	2	*3 2
Office Assistant III	1	1
Office Assistant I/II	0.50	*3 0.50
Total Regular	141	141
Total Part-Time Hourly	3.05	3.05
TOTAL POSITIONS	144.05 *1	144.05

*1 In addition there is a limited-period Public Safety Dispatcher position

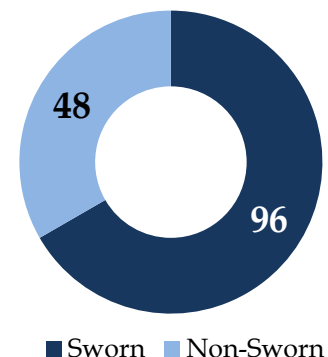
*2 Reclassified Police Support Services Manager position to Police Captain as part of departmental reorganization.

*3 Transferred 0.50 Community Relations Officer, 0.50 Program Assistant, one Secretary, and 0.50 Office Assistant I/II positions from the Fire Department as part of a departmental reorganization

*4 Transferred 0.50 Office of Emergency Services Coordinator and 0.50 Public Education Specialist positions to the Fire Department as part of the departmental reorganization.

*5 Eliminated one Police Records Specialist and one Community Services Officer position as part of departmental reorganization.

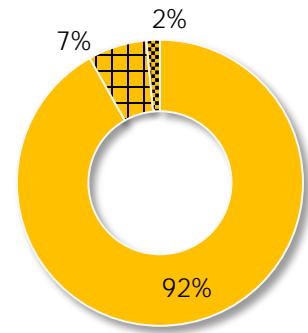
*6 Mid-year reclassification of one Community Relations Officer position to Public Safety Social Media and Community Coordinator



ADMINISTRATION/ OFFICE OF THE POLICE CHIEF

The Office of the Police Chief provides leadership and direction essential for operational effectiveness, and is responsible for maintaining the integrity of the department, for tracking all major community policing actions, for coordinating activities between divisions, and for coordinating joint police and fire administrative services.

EXPENDITURES SUMMARY	2012-13	2013-14
Salaries Wages and Benefits	1,050,116	1,179,945
Supplies and Other Services	85,461	85,461
Capital Outlay	0	0
Interfund Expenditures	18,800	19,400
TOTAL EXPENDITURES	1,154,377	1,284,806



DIVISION FUNCTIONS

- Continue to set the standard for police professionalism.
- Continue to enhance programs to improve communication with the community.
- Implement solutions that enhance professional policing and officer safety.
- Develop a philosophy and provide leadership, management, and direction to ensure fair and effective police services.
- Maintain discipline, recognize exemplary performance, and set standards.
- Oversee the use of resources and ensure efficiency and effectiveness.
- Continue programs to improve internal communications and coordination.
- Coordinate the Police and Fire departments' initiatives for shared public safety services.



ADMINISTRATION/OFFICE OF THE POLICE CHIEF CONTINUED

Personnel Demographics

CLASSIFICATION	WHITE		BLACK		HISPANIC		ASIAN / PACIFIC ISLANDER		OTHER		ACTUA L	AUTH
	M	F	M	F	M	F	M	F	M	F	TOTAL	TOTAL
SWORN	45	4	5	1	17	2	15	1	2	1	93	96
PERCENTAGE	48.4	4.3	5.4	1.1	18.3	2.1	16.1	1.1	2.2	1.0		
ETHNICITY %	52.7		6.5		20.4		17.2		3.2			
SWORN AND NON-SWORN	52	22	7	1	18	12	16	7	2	1	138	141
PERCENTAGE	37.7	15.9	5.1	0.7	13.0	8.7	11.6	5.1	1.4	0.7		
ETHNICITY %	53.6		5.8		21.7		16.7		2.1			
ETHNICITY % OF CITY*	56		2.2		21.7		26		10.8			

* Based on 2010 US Census Data

Personnel Status Changes

Name	Date	Assignment
HIRED		
Ceja, Elizabeth	03/04/2013	Police Assistant (Hourly)
O'Connell, Norma	03/12/2013	Police Assistant (Hourly)
Mogensen, Christopher	03/12/2013	Reserve Officer
Ward, Patrick	07/22/2013	Police Officer
Fairchild, Daniel	07/22/2013	Police Officer
Pendleton, Steven	07/22/2013	Police Officer
Tanaka, Shino	09/29/2013	Public Safety/Social Media Coord.
Van Den Broeke, Brian	12/01/2013	Public Safety Dispatcher
PROMOTION		
Thomas, Scott	12/08/2013	Police Sergeant
Wandruff, Jennifer	12/08/2013	Public Safety Dispatcher III
Knightstep, Karla	12/08/2013	Public Safety Dispatcher III
RESIGNATION/SEPARATION		
Wylie, Elizabeth	01/25/2013	Community Relations
Domenici, Jennifer	03/01/2013	Police Officer
Baggett, Nicole	05/27/2013	Reserve Officer - Level I
Miller, Deborah	06/05/2013	Public Safety Dispatcher
Mattes, Nicholas	08/27/2013	Police Assistant (Hourly)
Liu, Darryl	03/25/2013	Reserve Officer - Level I
RETIRED		
Renegar, John	06/05/2013	Police Officer
Zemlock, Ty	11/08/2013	Police Officer
Lopez, Tony	12/30/2013	Police Captain
Sousa, Derek	12/30/2013	Police Lieutenant

ADMINISTRATION/OFFICE OF THE POLICE CHIEF CONTINUED

Police Activities League (PAL)

Mission: Mountain View Police Activities League's mission is to foster mutual understanding between youth and Police Officers through a non-confrontational setting and, in this way, divert them away from gangs and criminal activity. To accomplish this goal, MVPAL offers a wide variety of recreational and leadership opportunities to kids between the ages of 5 and 18.

President: Scott S. G. Vermeer

Honorary Board of Directors: Mayor John Inks

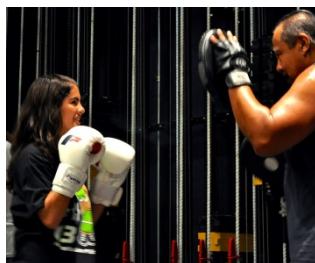
Community Board of Directors: Oscar Garcia, Craig Goldman, Dr. Barry Groves, Tom Wirth, Derek Wensky, Joanne Pasternack, Isaac Taylor, Pavan Nigam, Jere Schaefer

Administrative Board of Directors: Scott S. G. Vermeer, Kenneth Leal, Fernando Maldonado, Jessica Nanez, Ron Cooper, Hung LeDang, Wahed Magee and Kim Castro

The MVPAL served over 2,000 members of our youth in 2013 through programs such as the Mentoring Program; Kick, Lead and Dream, NetGain Tennis, PAL Boxing and our Dance Program.

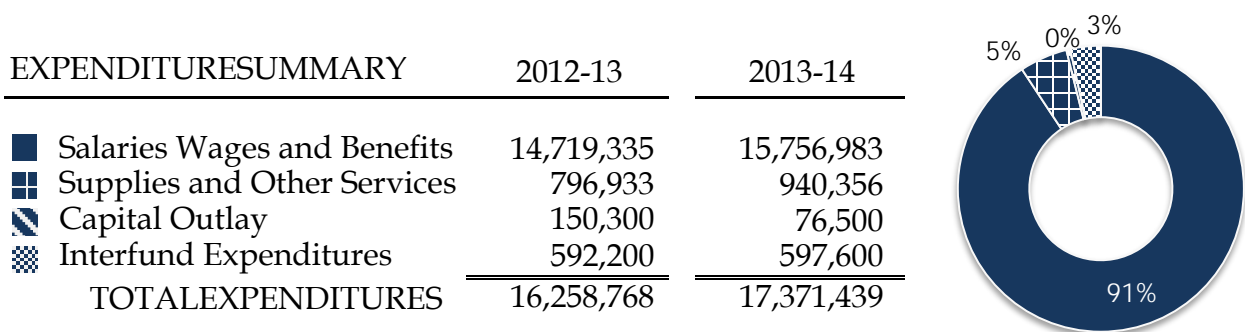
Main PAL Program Attendance

	2012	2013
Mentoring	50	40
Kick, Lead and Dream Soccer	400	350
NetGain Tennis	40	51
PAL Boxing	40	30
Cops that Care	1,300	1300
Dance Program	N/A	10
TOTAL	1,830	1,780



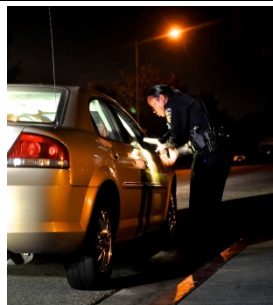
FIELD OPERATIONS DIVISION

The Field Operations Division is responsible for providing all uniform police services to the community. Its primary function includes responding to criminal activity and calls for service in an effective and timely manner and providing crime suppression and prevention activities. Within this division resides Patrol, Traffic, Operational Services, Community Action and Information, and Crime Analysis. In addition, this division is responsible for coordinating the Field Training Officer Program, Police Service Dogs, SWAT, Crisis Negotiations, and Bicycle Patrol.



DIVISION FUNCTIONS

- Work cooperatively with the community, City, and other criminal justice agencies in order to protect life and property in a fair and impartial manner
- Provide uniformed police services and patrols to the community.
- Respond to calls for service in a timely manner
- Provide traffic safety and enforcement activities.
- Investigate crime and unusual incidents, and prepare criminal cases for prosecution
- Self-initiate problem solving to prevent crime and apprehend law violators.
- Coordinate community outreach and crime prevention activities.
- Plan for police needs at special events.



FIELD OPERATIONS DIVISION CONTINUED

Front Line Authorized Staffing

	Patrol	Traffic	Total
Police Sergeants	9	1	10
Police Officers	41	5	46
Police Officers and Canines	3	0	3
Community Services Officers	4	1	5
TOTAL	57	7	64

Patrol Facts

- Seven Patrol Teams provided coverage 24 hours a day, seven days a week.

Patrol Fleet

Make/Model	Total
Ford Crown Victoria	28
Chevrolet Tahoe	5
BMW Motorcycles	6
Suzuki Motorcycles	4
Ford Escape	3
Dodge Truck	1
GMC Passenger Van	2
TOTAL	49



Patrol Activity - Dispatched Calls for Service

Disposition by:	2009	2010	2011	2012	2013
Patrol Officer	13,442	14,882	13,808	13,477	13,546
K9	474	267	473	445	286
Agent	386	110	NA	NA	NA
Sergeant	312	309	321	584	359
Traffic	604	393	394	360	442
CSO	3,434	3,201	2,656	1,983	1,867
Reserve Officer	119	188	214	163	80
Modified Duty	931	104	208	1,483	1,572
Other	166	144	152	150	116
TOTAL	20,140	19,601	18,214	18,382	18,268

CFS Facts:

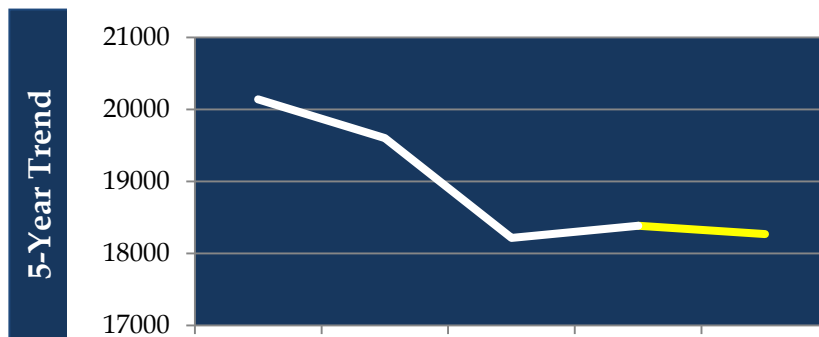
Dispatched calls for service do not include self-initiated incidents.

Top 8 Dispatched Incident Types (by group):

1. Service Calls
2. Disturbances
3. Suspicious Act/Person
4. Alarms
5. Traffic Collisions
6. Theft
7. Other Misdemeanor Crimes
8. Domestic Violence

Internet Reports:

2012	2013
1,138	1,343



	-7%	-3%	-7%	1%	-1%
Calls per Day	55.18	53.70	49.90	50.36	50.05

FIELD OPERATIONS DIVISION CONTINUED

Patrol Activity – Officer Initiated Activity

Disposition by:	2009	2010	2011	2012	2013	Officer Initiated Facts: Officer initiated activity includes calls for service that patrol units on-view or self-initiate proactive action. This includes traffic stops, contacting suspicious subjects, providing a citizen service, or on-viewing a crime in progress. This activity does not include directed patrol activity, report writing, administrative assignments, or activity initiated by detectives or gang officers.
Patrol Officer	24,889	26,431	22,489	20,014	17,327	
K9	777	511	745	522	551	
Agent	1,080	148	NA	NA	NA	
Sergeant	1,472	1,200	973	981	946	
Traffic	2,272	1,827	2,162	3,210	5,132	
CSO	3,798	3,985	3,780	2,363	2,437	
Reserve Officer	293	386	270	307	156	
Modified Duty	250	22	46	261	138	
Command Officer	63	53	53	75	63	
TOTAL	34,894	34,563	30,518	27,733	26,750	

5-Year Trend

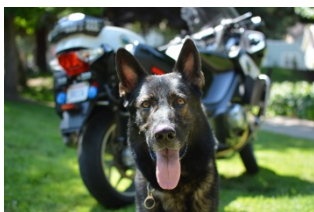
Year	2009	2010	2011	2012	2013
Incidents per Day	95.60	94.69	83.61	75.98	73.29
% Change	31%	-1%	-12%	-9%	-1%

Patrol Activity – Total Calls for Service

	2009	2010	2011	2012	2013	Average	FACTS: Officers averaged handling 136 calls for service a day, or 5.7 calls per hour.
Dispatched Calls	20,140	19,601	18,214	18,382	18,268	18,921	
Officer Initiated	34,894	34,563	30,518	27,733	26,750	30,892	
TOTAL	55,034	54,164	48,732	46,115	45,018	49,813	

Police Service Dogs

- Suspect Apprehension
- Contraband Detection
- Community Outreach

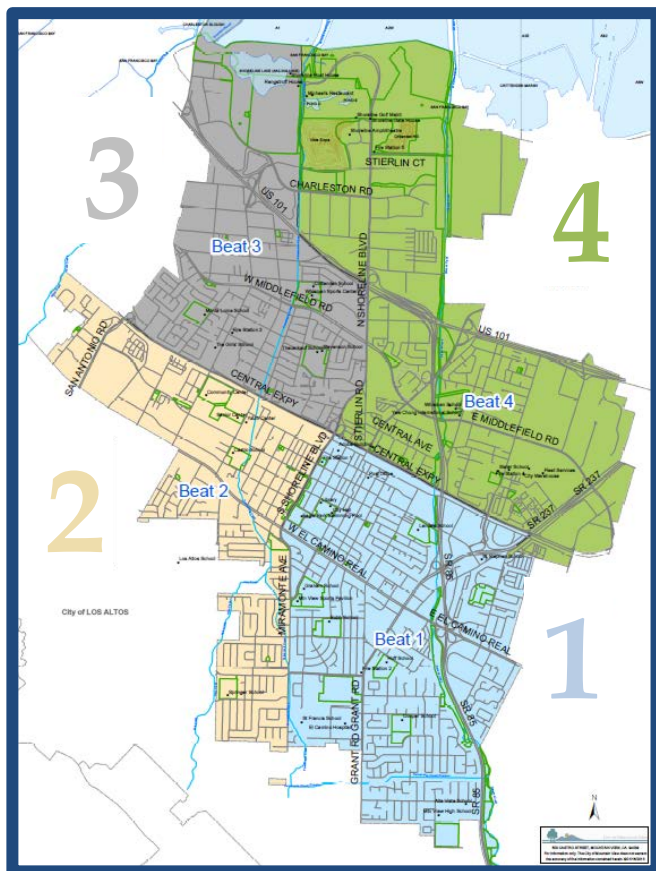


Activity Overview

	2012	2013
Police Service Dogs		
Training Hours	428	579
Deployments	267	408
Evidence/Article Finds	15	6
Suspect Apprehensions	3	6
Outside Agency Assists	12	4
Narcotic Finds (Patrol)	9	5

FIELD OPERATIONS DIVISION CONTINUED

Police Beats



Dispatched Call by Beat

	2012	2013
1	5,758	5,685
2	4,923	4,838
3	2,997	3,052
4	3,330	3,417
TOTAL	17,008	16,992

Response Times by Beat

(All Priorities)

	2012		2013	
	Avg	Median	Avg	Median
1	11.6	6.9	12.9	7.6
2	11.9	6.6	13.4	7.4
3	11.0	6.5	12.8	7.3
4	12.1	6.8	12.9	7.0
All	11.7	6.7	13.1	7.4

Response Time Facts:

The response time to emergency and priority 1 calls was 4 minutes or less 49.9% of the time.

Traffic

- Directed Enforcement
- Community Education
- Collision Investigation

Bicycle Patrol

- Parks Patrol
- Trail Patrol
- Crime Suppression
- Traffic Enforcement
- Crime Suppression



Strategic Field Operations

- Patrol Supervisor Shift Relief
- Probation/Parole Liaison
- Problem Oriented Policing

FIELD OPERATIONS DIVISION CONTINUED

Special Services Section

Operational Services

- Special Events
- Continued Professional Training
- Reserve Officer Program
- Special Permits

Community Action and Information

- Crime Prevention
- Social Media
- False Alarm Program
- Volunteers in Policing



Crime Analysis

- Crime Bulletins
- Statistical Reports

SWAT/CNT

- Regional Team with Los Altos
- Critical Incident Response
- High-Risk Warrant Service
- Dignitary Protection
- Crowd Control
- Crisis Negotiations



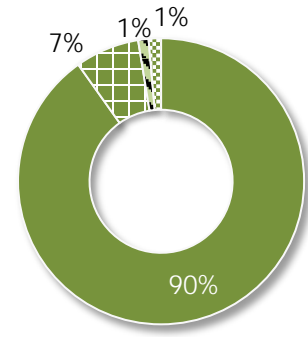
Activity Overview

	2012	2013
Special Events		
Shoreline Concerts	32	32
Shoreline Attendance	393,315	508,100
Private Hire Events	80	75
Private Hire Hours	995	1,000
Special Events	20	50
Special Event Hours	4,150	4,000
Reserve Officers	17	16
Reserve Officer Hours	4,897	3,500
Mobile Command Vehicle Deployments	7	6
False Alarm Program		
Total False Alarms	1,863	1,498
Total Permits	\$84,096	\$93,292
Total Citations	\$178,529	\$150,928
Volunteer and Explorers		
Hours Worked	2,833	2806.5
FTE Equivalents	1.36	1.00
Events Attended	18	14
Community Outreach		
Facebook Followers	1,182	5,191
Twitter Followers	5,187	8,767
Nixle Subscribers	375	932
MVPD Blog	N/A	50
Google+	N/A	2,224
Neighborhood Watches	115	115
Watch Meetings	7	5
Presentations	3	14
	2012	2013
SWAT		
Training Hours	180	180
Deployments	4	3

INVESTIGATIVE SERVICES DIVISION

Investigative Services is responsible for reducing and solving crime through prevention, intervention, investigation, and suppression activities, and for providing specialized administrative services. Within this division resides the Investigations Section, Personnel Services, and Professional Standards.

EXPENDITURESUMMARY	2012-13	2013-14
Salaries Wages and Benefits	6,329,231	6,035,605
Supplies and Other Services	485,653	485,653
Capital Outlay	60,000	78,500
Interfund Expenditures	78,800	93,500
TOTALEXPENDITURES	6,953,684	6,693,258



DIVISION FUNCTIONS

- Support Field Operations by providing resources for follow-up investigations of crime and unusual incidents and prepare criminal cases for prosecution.
- Provide field evidence response and scene processing capabilities.
- Work cooperatively to support local, regional, State-wide, and national homeland security efforts.
- Proactively provide suppression efforts for crime problems.
- Coordinate prevention and outreach efforts for youth and schools.
- Coordinate media relations and the release of public information.
- Recruit, select, and retain highly qualified personnel representing the diversity of the Mountain View community.
- Investigate personnel complaints and maintain the agency's policies and procedures.



INVESTIGATIVE SERVICES DIVISION CONTINUED

Investigative Units

Crimes Against Persons

- Violent Crimes
- Sexual Predators
- Crimes against Children
- Missing Persons

Crime Suppression

- Narcotics
- Vice
- Burglary
- Fraud
- Auto Theft
- High-tech Crimes

Youth Services

- School Resources
- Juvenile Diversion
- Explorer Program
- Gang-Suppression

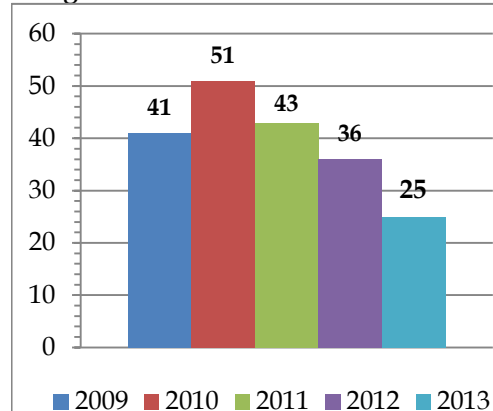
Regional Task Forces

- Regional Allied Computer Crime Task Force (REACT)
- Regional Auto Theft Task Force (RATTF)
- Santa Clara County Specialized Enforcement Team (SCCSET)
- Safe Streets Task Force (SSTF)

Activity Overview

	2012	2013
Cases Assigned		
Person Crime	249	191
Crime Suppression	286	315
TOTAL	535	506
Case Dispositions		
Closed On Intake	106	162
Suspended	132	102
Cleared by Arrest	84	44
Cleared by Exception	42	50
Other/No Crime	11	3
TOTAL	375	361
Sex Offenders		
Registrants	70	70
Violations	7	9
Gang Cases	36	25

Gang Cases - 5 Year Trend



Investigations Front Line Authorized Staffing

	CAP	CSU	YSU	REACT	RATTF	SCCSET	SSTF	Total
Police Sergeant	1	1	1				1	4
Police Officer	5	4	4	1	1	1	1	17
Community Services Officer		1						1
Police Assistant		1						1
TOTAL	6	6	4	1	1	1	2	23

INVESTIGATIVE SERVICES DIVISION CONTINUED

Specialized Administrative Units

Personnel Services

- Background Investigations
- Coordinate Selection Processes
- Human Resources Liaison
- Equipment Inventory
- Agency Training Plans

Professional Standards

- Personnel Complaints
- Agency Audits
- Public Information Officer
- Policy Manual Maintenance

POST Selection Processes

Full-Time Positions	Applications	Eligible for Process	Passed Oral Board	Background Check	Hired
Police Officer	573	130	21	6	2
Reserve Officer	0	0	0	0	0
Public Safety Dispatcher	12	5	3	1	1
TOTAL	585	135	24	7	3

Personnel Complaints

	2012	2013
Sustained	1	0
Unfounded	0	0
Not Sustained	2	1
Exonerated	3	3
No Finding	2	1
Pending	0	1
TOTAL	10	6

Sustained - The act occurred and that it constituted misconduct.

Unfounded - The alleged act did not occur, are frivolous, or did not involve department personnel.

Not Sustained - There is insufficient evidence to sustain the complaint or fully exonerate the employee.

Exonerated - The act was justified, lawful and/or proper.

No Finding - The complaint was dropped, the complainant did not cooperate, or the employee resigned prior to the process' conclusion.

Pending - The investigation into the complaint is still in progress.

Use of Force – Review

Type of Force	Injury					Total
	None	Minor	Moderate	Major	Fatality	
Control Hold	0	1	0	0	0	1
Personal Weapon	5	6	0	0	0	11
Uncontrolled Takedown	5	11	0	0	0	16
OC (pepper spray)	0	0	0	0	0	0
Baton	1	1	0	0	0	2
CED* (Taser)	2	6	0	0	0	8
K-9	0	0	0	0	0	0
Ramming with Vehicle	0	0	0	0	0	0
Carotid Restraint	0	0	0	0	0	0
Firearm	0	0	0	0	0	0
TOTAL	13	25	0	0	0	38

In 2013, force was used on 29 separate individuals for a total of 36 uses of force (in some cases, more than one type of force was used on one person). In 2012, force was used on 34 separate individuals.

All incidents of force used are reviewed by the department's chain of command.

*CED, or Conductive Energy Device,

INVESTIGATIVE SERVICES DIVISION CONTINUED

Injury and Sick Leave Statistics

	2012		2013	
	Hours	FTE	Hours	FTE
Workers Comp – Sworn	4,000.25	1.93	2,150.25	1.03
Workers Comp – Non-Sworn	487.00	.23	341.25	0.16
Sick Leave (Planned and Unplanned)	6,783.15	3.26	5,237.59	2.52
TOTAL	11,270.40	5.42	7,729.09	3.71

FTE = Full-Time Equivalent, or 2,080 hours per year

Press Releases

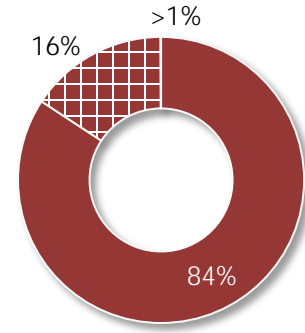
TOTAL PRESS RELEASES: 23

January 7: "Cold Case Homicide Arrest"
 January 20: "Fatal Traffic Collision"
 January 29: "Assault"
 February 5: "Burglary - Suspects Captured"
 February 14: "Disturbance - One Arrested"
 February 27: "Traffic Collision"
 March 5: "Fatal Traffic Collision"
 April 9: "Fatal Traffic Collision"
 May 31: "Residential Burglary"
 June 6: "Residential Burglary Arrest"
 June 12: "Mountain View Community Continues to Aid in Apprehension of Criminals"
 June 14: "Failed Burglary Attempt With Suspect Sketch Thanks to Alert Witness"
 June 21: "Bicycle Thief Arrested Thanks to Community's Assistance"
 June 27: "Mountain View Tobacco Report Card An 'A' Three Years Running"
 July 1: "Man Shot During Robbery"
 July 5: "Mountain View Police Department Launches Anonymous Tip Service As Proactive Crime Tool"
 August 8: "Multiple Arrests In Blind Date Case Made by CAP Unit"
 August 8: "Recruitment Open House"
 August 13: "Animal Ordinance Input"
 September 30: "Injury Hit and Run Collision"
 November 8: "Joint Press Release: Verdict Made on 2004 Cold Case Homicide"
 November 27: "Operation: A Second Chance"
 December 5: "Calling All Toy Donations!!"

PUBLIC SAFETY SUPPORT SERVICES DIVISION

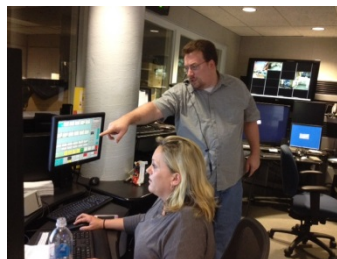
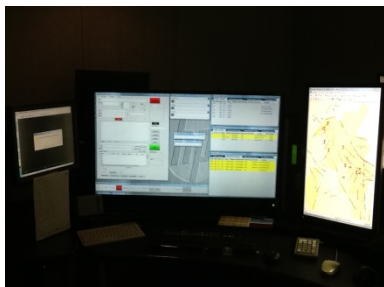
The Public Safety Support Services Division is responsible for providing essential administrative and technical services to the Police and Fire Departments. Within this division resides Management and Fiscal Services, Public Safety Systems, Police and Fire Records, Emergency Communications, and Property and Evidence.

EXPENDITURESUMMARY	2012-13	2013-14
Salaries Wages and Benefits	5,011,54	5,192,811
Supplies and Other Services	1,085,54	967,242
Capital Outlay	0	0
Interfund Expenditures	3,20	3,300
TOTALEXPENDITURES	6,100,29	6,163,353



DIVISION FUNCTIONS

- Provide communication services to the community for Police, Fire, and medical emergencies.
- Manage Police and Fire records, court-issued warrants, and coordinate the judicial process for filing criminal complaints.
- Maintain radio, data, and 9-1-1 communications for Police, Fire, after-hour public services, and contract dispatch services.
- Support activities that constantly reduce crime and ensure a sense of safety in the community problems.
- Administer the Police and Fire Departments' mobile computing systems, emergency communications infrastructure and public safety software.
- Maintain inventory and integrity of property and evidence in Department custody.
- Provide appropriate, accurate, and effective fiscal analyses and administrative support for the Police and Fire Departments.



PUBLIC SAFETY SUPPORT SERVICES DIVISION CONTINUED

Management and Fiscal Services

- Fiscal Analyses
- Clerical Services
- Grant Administration
- Budget Preparation
- Facility Liaison

Public Safety Systems

- Public Safety Software Maintenance
- Radio Infrastructure Management
- Law Enforcement Systems Integrator

Police/Fire Records Unit

- Front Counter Services
- Livescan Fingerprinting
- Data Verification and Entry
- Court Liaison
- Warrants Repository
- Agency Terminal Coordinator
- Uniform Crime Reporting
- Custodian of Records

Emergency Communications Center

- Public Safety Answering Point (PSAP)
- Police and Fire Field Unit Communications
- After-hours Records Support
- Contracted Agency Services
- 9-1-1 Public Outreach and Education

Property and Evidence

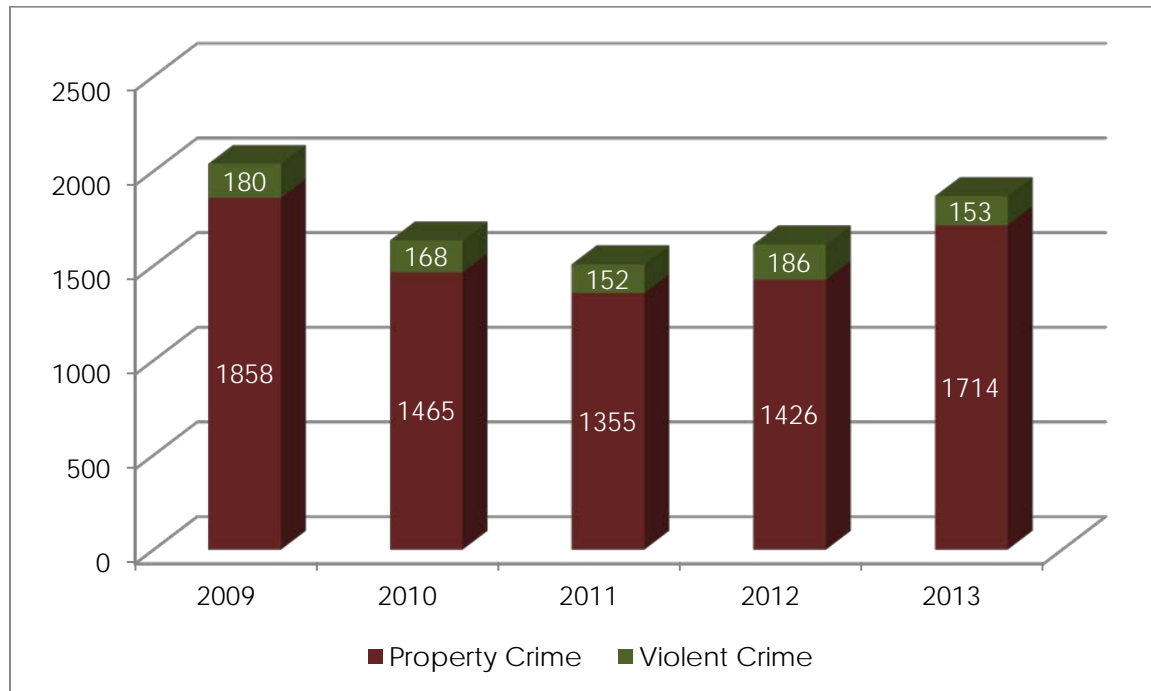
- Collection and Safekeeping of Property and Evidence
- Property Auctions
- Property Disposal
- Liaison with County Crime Lab

Activity Overview

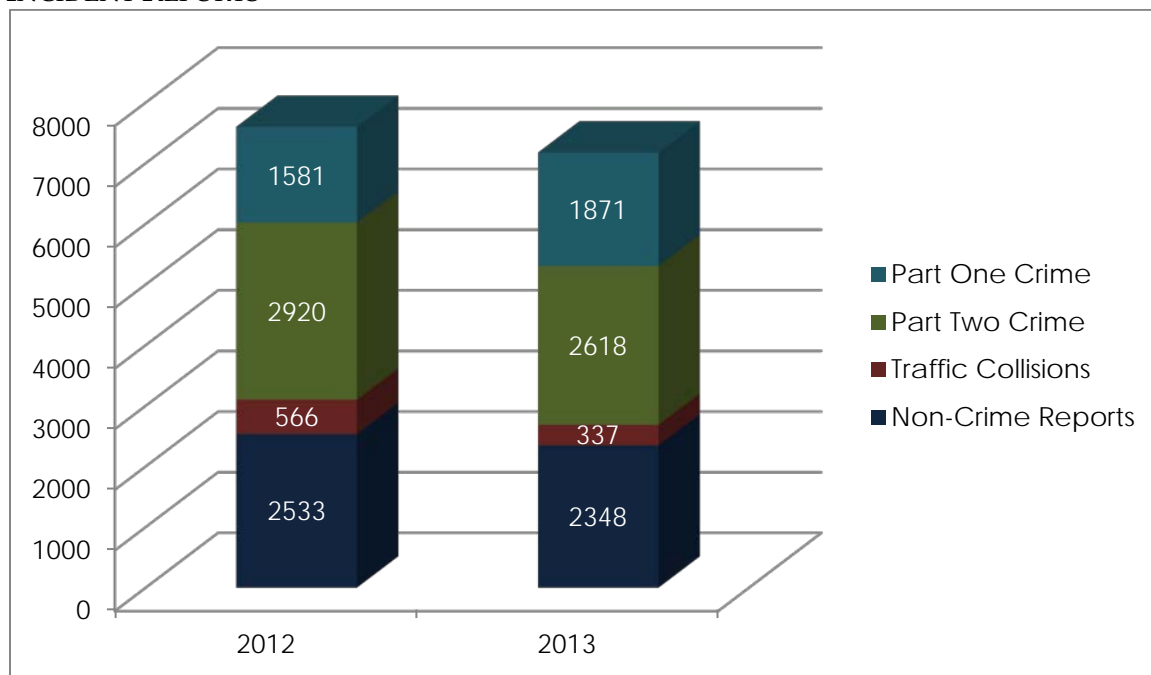
	2012	2013
Data Entry		
Case Reports	7,631	7,289
Citations	12,001	16,966
Field Interview Cards	1,687	168
CLETS Transactions	3,089	2,580
Warrants	779	733
TOTAL	25,187	27,736
Cases Filed with DA	1,791	1,867
Incoming Telephone Calls to Communications		
Non-Emergency	52,007	51,180
9-1-1 or Emergency Line	29,604	29,769
TOTAL	81,611	80,949
CAD Incidents Generated		
Police	71,449	69,984
Fire	5,484	5,693
Public Works	874	844
Mid-Pen Open Space	3,225	3,406
TOTAL	81,032	79,927
Property and Evidence		
Items Processed	9,512	10,882
Items Booked	6,561	6,942
Guns		
Safekeeping	43	24
Evidence	42	43
Found	0	2
Destruction	8	15
TOTAL	93	84
Latent Print Comparisons		
Cases Submitted	48	93
Cases Identified	10	20
Lift Cards Submitted	220	403
Subjects Identified	11	23
Latent Queries	36	45
Latent Hits	12	18
Reverse Hits	0	2

STATISTICAL DIGEST

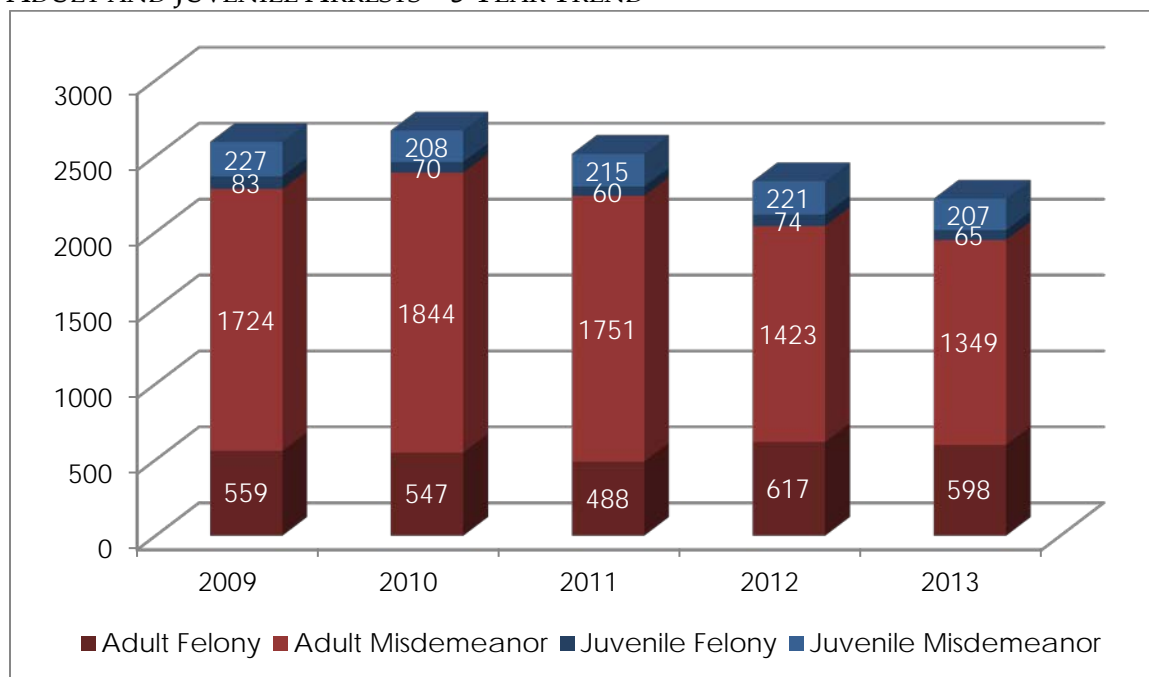
PART ONE CRIME - 5 YEAR TREND



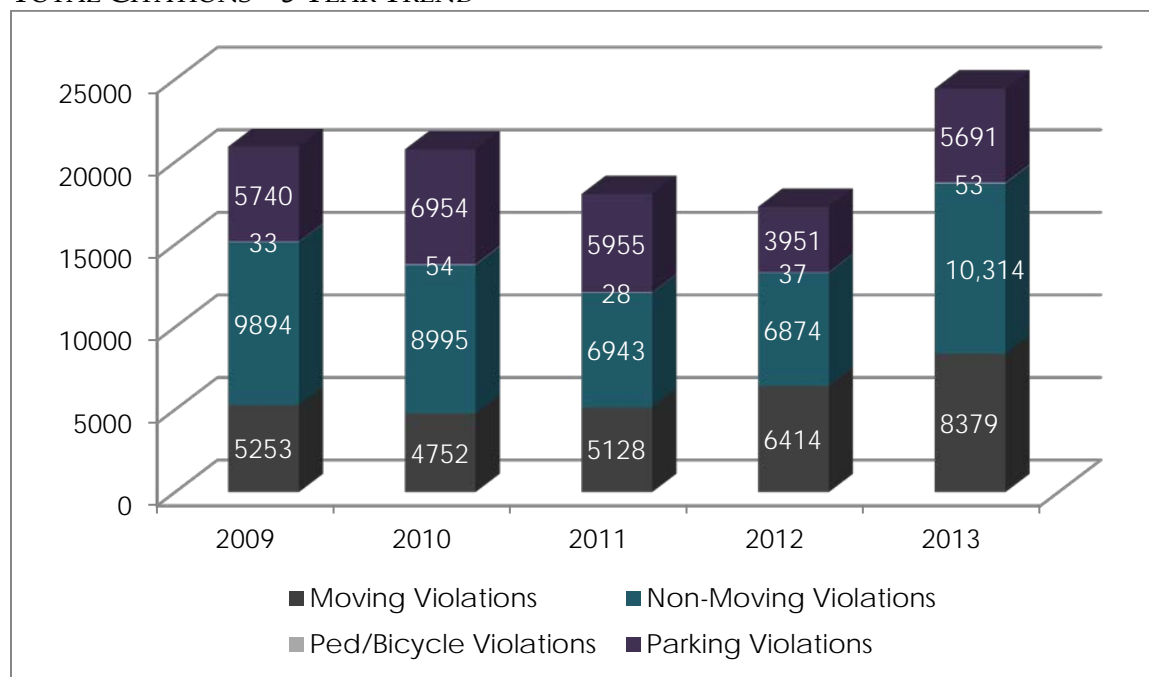
INCIDENT REPORTS



ADULT AND JUVENILE ARRESTS – 5 YEAR TREND



TOTAL CITATIONS – 5 YEAR TREND



REPORTED CRIME - FIVE YEAR COMPARISON

CLASSIFICATION	2013	2012	2011	2010	2009	5 YEAR AVG
PART I						
CRIMINAL HOMICIDE	0	0	0	1	0	0
FORCIBLE RAPE	8	5	6	4	14	7
ROBBERY	33	34	41	46	47	40
AGGRAVATED ASSAULT	112	116	105	117	119	114
BURGLARY [1]	297	178	167	177	253	214
LARCENY [2]	1277	1127	1085	1179	1437	1221
MOTOR VEHICLE THEFT	135	114	100	102	165	123
ARSON	5	7	3	7	3	5
PART I TOTAL	1871	1581	1507	1633	2038	1726
[1] BURGLARY INCLUDES:						
RESIDENTIAL	183	111	88	71	111	113
COMMERCIAL	114	67	79	106	142	102
[2] LARCENY INCLUDES:						
AUTO BURGLARY OVER \$400	171	149	127	140	161	150
AUTO BURGLARY UNDER \$400	166	109	116	186	296	175
THEFT OVER \$400	420	370	275	281	236	316
THEFT UNDER \$400	520	499	567	572	744	580
PART II						
SIMPLE ASSAULT	240	281	285	352	296	291
FORGERY	17	19	22	26	25	22
FRAUD	112	84	108	110	122	107
EMBEZZLEMENT	10	8	8	12	20	12
STOLEN PROP - BUY/POSS/REC	63	36	19	26	33	35
VANDALISM	179	229	278	315	467	294
WEAPON - CARRY / POSSESS	35	31	36	48	46	39
PROSTITUTION / VICE	4	5	14	3	3	6
SEX OFFENSE	45	52	40	38	32	41
DRUG ABUSE	441	438	369	516	464	446
OFFENSE AGAINST FAMILY & CHILD	19	20	21	29	19	22
D U I	307	453	345	308	361	355
LIQUOR LAWS	26	25	22	36	9	24
PUBLIC INTOXICATION	259	308	303	313	288	294
DISORDERLY CONDUCT	12	5	6	17	21	12
CITY ORDINANCE	216	216	301	451	545	346
OTHER OFFENSES	633	710	954	1350	1619	1053
PART II TOTAL	2618	2920	3131	3950	4370	5042
GRAND TOTAL	4489	4532	4638	5583	5999	5042

REPORTED CRIME - FIVE YEAR COMPARISON continued

CLASSIFICATION	2013	2012	2011	2010	2009	5 YEAR AVG
SPECIAL CLASSIFICATIONS						
OFFICERS ASSAULTED	8	19	11	17	5	12
DOMESTIC VIOLENCE	113	138	125	170	100	129
BIAS CRIME	0	0	1	0	2	1
ANTI-REPRODUCTIVE RIGHTS CRIME	0	0	0	0	0	0
CRIME INDEXES (PER 1,000 current year population)						
VIOLENT CRIME	2.01	2.03	1.99	2.20	2.36	2.12
PROPERTY CRIME	26.15	21.96	20.02	21.47	25.25	22.97
Violent Crime Index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery Property Crime Index includes Burglary, Larceny, Motor Vehicle Theft, and Arson						

REGIONAL CRIME COMPARISON

CITY	POPULATION*	VIOLENT CRIME					PROPERTY CRIME				
		HOMICIDE	RAPE	ROBBERY	ASSAULT**	Index per 1,000	BURGLARY	LARCENY	STOLEN VEHICLE	ARSON	Index per 1,000
Mountain View	76,260	0	12	33	352	4.93	297	1,277	135	5	22.48
Palo Alto	65,412	0	4	30	21	0.38	242	1,178	69	10	19.66
Redwood City	76,815	1	28	67	285	4.48	503	1,175	226	13	25.14
Milpitas	70,817	1	8	56	423	5.77	291	1,491	285	8	27.21
Santa Clara	118,830	0	13	55	548	7.53	461	2,169	393	17	39.86
Sunnyvale	145,973	4	16	51	448	6.35	574	1,456	404	14	32.10
AVERAGE	92,351	1	14	49	346	4.92	395	1,458	252	11	27.75

* Information provided by corresponding agencies

**Includes simple and aggravated assaults

CLEARANCES - FIVE YEAR OVERVIEW

CLASSIFICATION	2013	2012	2011	2010	2009	AVERAGE
PART I						
CRIMINAL HOMICIDE	1	0	1	1	0	1
FORCIBLE RAPE	3	3	3	3	7	4
ROBBERY	24	19	19	17	21	20
AGGRAVATED ASSAULT	64	85	67	72	81	74
BURGLARY [1]	25	23	19	30	28	25
LARCENY [2]	275	211	265	265	342	272
MOTOR VEHICLE THEFT	25	10	15	11	26	17
ARSON	0	0	1	4	1	1
PART I TOTAL	418	351	390	403	506	414
[1] BURGLARY INCLUDES:						
RESIDENTIAL	11	13	7	16	15	12
COMMERCIAL	14	10	12	14	13	13
[2] LARCENY INCLUDES:						
AUTO BURGLARY OVER \$400	2	4	2	1	3	2
AUTO BURGLARY UNDER \$400	7	7	4	11	7	7
THEFT OVER \$400	49	39	30	26	17	32
THEFT UNDER \$400	217	161	229	227	315	230
CLEARANCE RATE						
VIOLENT CRIME	59%	69%	59%	55%	61%	61%
PROPERTY CRIME	19%	17%	22%	21%	21%	20%
CLEARANCE RATE TOTAL	22%	22%	26%	25%	25%	24%
ARRESTS						
ADULT FELONY	598	617	488	547	559	562
ADULT MISDEMEANOR	1349	1423	1751	1844	1724	1618
ADULT TOTAL	1947	2040	2239	2391	2283	2180
JUVENILE FELONY	65	74	60	70	83	70
JUVENILE MISDEMEANOR	207	221	215	208	227	216
JUVENILE TOTAL	272	295	275	278	310	286
ARRESTS GRAND TOTAL	2219	2335	2514	2669	2593	2466
ARREST RATE						
FELONY	8.69	9.06	7.19	8.09	8.42	8.29
MISDEMEANOR	20.40	21.56	25.78	26.91	25.58	24.05
ARREST RATE TOTAL	29.10	30.62	32.97	35.00	34.00	32.34

NON CRIME REPORTS

<u>CLASSIFICATION</u>	<u>2013</u>	<u>2012</u>
ACCIDENTS: NON VEHICULAR	35	40
COURTESY REPORT	187	146
DEATH, CORONER/NON-CORONER	44	42
DISTURBANCE	35	33
DOMESTIC DISTURBANCE	66	46
INCONCLUSIVE CHILD ABUSE	0	4
MISSING PERSON ADULT	20	24
MISSING PERSON JUVENILE	52	61
PROPERTY FOUND	306	319
PROPERTY LOST	215	336
PROPERTY RECOVERED	0	0
PSYCHOLOGICAL COMMITMENT	179	183
RESTRAINING ORDER SERVICE	24	21
SERVICE MISC	561	560
SUICIDE/SUICIDE ATTEMPTED	13	34
SUSPCIOUS CIRCUMSTANCES	311	286
WARRANT ARREST / AFOJ	295	398
TOTAL	2348	2533

TRAFFIC COLLISIONS - FIVE YEAR OVERVIEW

	2013	2011	2010	2009	2008	5 YEAR AVG
FATAL ACCIDENTS	3	4	2	3	0	2
INJURY ACCIDENTS	121	206	188	196	203	183
PROPERTY DAMAGE REPORTS	144	239	199	181	326	218
CITIZEN (COUNTER) REPORTS	15	12	71	146	162	81
PRIVATE PROPERTY ACCIDENTS	54	105	81	46	59	69
TOTAL ACCIDENTS	337	566	541	572	750	553

TRAFFIC ENFORCEMENT - FIVE YEAR OVERVIEW

VIOLATION	2013	2012	2011	2010	2009	5 YEAR AVG
SPEEDING	1760	732	538	650	1031	942
FOLLOWING TO CLOSE	16	16	10	11	26	16
STARTING, BACKING, UNSAFELY	10	7	12	14	24	13
STOP SIGN-DISREGARD	899	1217	1598	912	1412	1208
REGULATORY SIGN-DISREGARD	1969	1980	1074	1019	594	1327
SIGNAL-DISREGARD	1382	1048	835	894	965	1025
ROADWAY-FAILURE TO DRIVE ON RIGHT	419	130	108	99	177	187
TURNING UNSAFELY OR IMPROPERLY	149	109	102	134	113	121
FAILURE TO YIELD @ INTERSECTION	109	97	90	117	130	109
FAILURE TO YIELD NOT @ INTERSECTION	33	31	17	38	35	31
PASSING-UNSAFELY OR IMPROPERLY	3	21	6	5	16	10
OTHER MOVING VIOLATIONS	1630	1026	738	859	730	997
TOTAL - MOVING VIOLATIONS	8379	6414	5128	4752	5253	5985
EQUIPMENT-UNSAFE	997	1194	1426	1989	2281	1577
CHILD RESTRAINT VIOLATION	19	24	20	18	25	21
SEAT BELT VIOLATION	422	335	375	496	394	404
WIRELESS DEVICE VIOLATION	5251	2417	2344	2467	2190	2934
VEHICLE REGISTRATION	1352	1195	1270	1691	2021	1506
DRIVERS LICENSE VIOLATION	1114	720	592	1106	1503	1007
FINANCIAL RESPONSIBILITY	1159	989	916	1228	1480	1154
TOTAL - NON-MOVING VIOLATIONS	10314	6874	6943	8995	9894	8604
BICYCLE VIOLATION	21	13	6	42	13	19
PEDESTRIAN VIOLATION	32	24	22	12	20	22
TOTAL - PED/BICYCLE VIOLATIONS	53	37	28	54	33	41
PARKING-UNSAFE OR IMPROPER	3733	3034	4287	4755	4320	4026
PARKING-TIME LIMIT	1958	917	1668	2199	1420	1632
TOTAL PARKING VIOLATIONS	5691	3951	5955	6954	5740	5658
TOTAL VIOLATIONS	24,437	17,276	18,054	20,755	20,920	20,288

GLOSSARY AND CALCULATIONS

Population	Based on data from the State of California Department of Finance Demographic Research Unit. (http://www.dof.ca.gov/research/demographic/).
Crime Rate	A crime rate describes the number of crimes reported per total population. The state calculates the rate per 100,000 population. MVPD calculates the rate based on 1,000 population. A crime rate is calculated by dividing the number of reported crimes by the total population; the result is multiplied by 1,000. For example, if there were 78 robberies in Mountain View and the population was 73,000. This equals a robbery crime rate of 1.07 per 1,000 general population. When comparing the MVPD rate to the state rate, multiply the MVPD rate by 100. This equals a robbery crime rate of 106.8 per 100,000 general population. Note that this is an inflated rate based on actual population.
Violent Crime Index	The Violent Crimes index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery
Property Crime Index	The Property Crime Index includes Burglary, Larceny over \$400, and Motor Vehicle Theft
Clearance Rate	A clearance rate is the percentage of crimes reported that have been cleared. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is multiplied by 100. For example, if there were 35 robberies cleared and 78 robberies reported. This equals a homicide clearance rate of 44.9 percent.
Arrest Rate	An arrest rate describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is multiplied by 1,000. For example, if there were 2,500 total felony arrests and the total population was 73,000, the arrest rate is 34.25. The state factors the rate based on 100,000 population. To compare the MVPD rate to the state, multiply the MVPD rate by 100. Note that this is an inflated rate from the actual rate per population. MVPD does not calculate the arrest rate for the population at-risk (ages 10-69).